

HERE IS WHAT WE DO

3K Service - 3,000 miles or 3 months

- Change engine oil and oil filter (up to 5 qts)
- Inspect drive belts, hoses, cables, lights, horn, tires and fluid levels
- Lubricate and inspect front suspension, drive line, steering, hinges, cable guides and contact points
- Adjust tire pressures
- Free car wash when applicable

\$31.95*

- 6.6L Duramax diesel engines

ADD \$60.80*

Most 2001 & newer GM vehicles have an "Oil Life Monitor" system that lets you know when to change the engine oil. The OLM system is not based on mileage alone. It is a computer-based software algorithm that calculates the right time to change a vehicle's oil, based on engine operating conditions. When the computer has calculated that the engine oil needs changing, the OLM light illuminates. The mileage between oil changes will vary depending on engine characteristics, your driving habits, whether your vehicle is used to haul or tow a trailer and the climate in which your vehicle is operated. The OLM system will not detect dust in the oil. So if you drive in dusty conditions, (gravel roads) you may need to change oil more frequently. Ask your service consultant to explain more about how the system works or review your owner's manual for additional details. With extended service intervals it is still necessary for you to check your engine oil level and tire pressures, regularly during fuel stops.

HERE IS WHY WE DO IT

Your vehicle's engine is made up of many moving parts, which can wear out prematurely if allowed to contact each other. Thus, oil is pumped throughout your engine to create a thin film of lubrication between the various moving part surfaces. As the oil flows through the engine, it picks up tiny pieces of debris. Since these foreign particles could damage engine parts, the oil passes through an oil filter, which traps the harmful debris. With time, heat and extreme pressure loads, the oil eventually loses its ability to lubricate. This is why the oil and oil filter should be changed every 3,000 miles or 3 months, whichever occurs first. Experts agree that changing your engine oil regularly is the single easiest way to prolong engine life. In addition to the engine, your vehicle has a number of other parts, which need lubrication to reduce, wear. These include parts of the steering & suspension systems. Whenever we change oil and oil filter we also apply lubricants to all the critical parts of your GM vehicle.

NOTE: The following information applies to all service intervals & pricing in this menu.

*All prices may vary by model line and are subject to change without notice.

*Price does not include tax.

*Diesel engines and/or synthetic oils are higher priced.

*Dealer and factory recommendations apply.

HERE IS WHAT WE DO

7.5K Service – Due at 7500 mile - Also due at 22.5K, 37.5K, 52.5K, 67.5K, 82.5K, 97.5 & 112.5K miles

- **Change engine oil and oil filter (up to 5 qts)**
- **Inspect drive belts, hoses cables, lights, filters, tires and fluid levels**
- **Lubricate the suspension, steering linkage, transaxle shift linkage, parking brake, cable guides, under body contact points and linkage**
- **Rotate tires & adjust tire pressures**
- **Inspect front and rear brake systems**
- **Inspect manual transmission fluid level and rear axle fluid (applicable models)**
- **Inspect exhaust system/heat shields for leaks, damage or loose parts**
- **Inspect suspension and steering system for damaged, loose or missing parts**
- **Clean and inspect the drive axle boot seals for damage, tears or leakage**
- **Clean radiator and / or air conditioning condenser outside surface**
- **Free car wash when applicable**
- **Written vehicle inspection report**

Inspections based on a minimum of 12,000 miles of annual driving. They should be performed at least twice a year

\$83.95*

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| <ul style="list-style-type: none"> • 6.6L Duramax diesel engines • Flush automatic transmission system (due @ 50K mile interval) • Flush Allison automatic transmission service | <p>ADD \$60.80*</p> <p>ADD \$156.15*</p> <p>ADD \$243.95*</p> |
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HERE IS WHY WE DO IT

Your tires cushion you from the bumps and thumps of the road, so they take quite a beating. And, because we don't always drive in a perfectly straight line, front and rear tires don't wear equally. To help correct the uneven wear, we rotate the tires according to your vehicle's requirements. In addition, potholes, road hazards, or the wearing of certain mechanical parts of your vehicle can damage tires. So we carefully check your tires for any problems that could lead to trouble and inflate them to the recommended pressure. We also inspect your front and rear brakes for proper operation and unusual wear. Identifying worn brake linings at this time will prevent more expensive repairs at a later date caused by metal-to-metal contact of excessively worn brake linings. These other inspections will ensure safe and trouble-free vehicle operation. In addition, at 50,000 miles your transmission needs attention. This major component of your driveline transfers power from your engine to the wheels of your vehicle. This is accomplished through the use of gears, clutch packs and fluids within the transmission. The fluids are under constant pressure, lubricating and cooling transmission components as you drive. Over time, the fluid picks up contaminants and begins to break down, causing it to lose its ability to properly lubricate and cool your transmission. Just like engine oil, transmission fluid must be regularly replaced. A conventional transmission service replaces the filter, and approximately 33% of your transmission fluid. At Chevyland our technicians use a new technology to replace 100% of your transmission fluid. This will prolong the life of the transmission and make it shift and perform as when your vehicle was new. The cost is the same as a conventional transmission service. Our service consultant can determine which transmission service is best suited for your vehicle. Servicing your transmission every 50,000 miles is a sound investment, which will guard against costly transmission repairs as your vehicle ages.

PAT McGRATH CHEVYLAND

www.patmcgrathchevyland.com

319-393-6300

2003 and Older Vehicles Maintenance Schedule

Service Department Hours

Monday – Friday 7:00 am to 5:30 pm

Saturdays - 7:30am to Noon

This menu covers recommended services from General Motors and Pat McGrath Chevyland. Driving habits, road conditions, weather and timely maintenance may change these recommendations slightly. Safety, dependability and reliability of your vehicle's performance are our main focus & concern. The services listed may be recommended periodically based upon your vehicle's condition at the time of inspection.

Note: the following information applies to all service intervals included in this menu.

All prices may vary by model line and are subject to change without notice. Prices do not include tax. Diesel engines and/or synthetic oils are higher priced. Dealer and factory recommendations apply.

HERE IS WHAT WE DO

15K Service – Due at 15000 mile - Also due at 45K, 75K and 105K miles

- **Change engine oil and oil filter (up to 5 qts)**
- **Inspect drive belts, hoses cables, lights, filters, tires and fluid levels**
- **Lubricate the suspension, steering linkage, transaxle shift linkage, parking brake, cable guides, under body contact points and linkage**
- **Rotate tires & adjust tire pressures**
- **Remove front/rear wheels – disc brake systems, inspect brake components for wear & damage**
- **Remove, clean & lubricate caliper pins & knuckle brake pads abutments**
- **Rear drum brake clean and adjust (applicable vehicles)**
- **Inspect manual transmission fluid level and rear axle fluid (applicable models)**
- **Inspect exhaust system/heat shields for leaks, damage or loose parts**
- **Inspect suspension and steering system for damaged, loose or missing parts**
- **Clean and inspect the drive axle boot seals for damage, tears or leakage**
- **Clean radiator and / or air conditioning condenser outside surface**
- **Free car wash when applicable**
- **Written vehicle inspection report**

Inspections based on a minimum of 12,000 miles of annual driving. They should be performed at least twice a year

\$206.63*

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| <ul style="list-style-type: none"> • 6.6L Duramax diesel engine • Road force electronic wheel balance • Replace cabin HEPA air filter | <p>ADD \$60.80*</p> <p>ADD \$38.37*</p> <p>ADD \$74.04*</p> |
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HERE IS WHY WE DO IT

Your tires cushion you from the bumps and thumps of the road, so they take quite a beating. And, because we don't always drive in a perfectly straight line, front and rear tires don't wear equally. To help correct the uneven wear, we rotate the tires according to your vehicle's requirements. In addition, potholes, road hazards, or the wearing of certain mechanical suspension parts on your vehicle can damage tires. So we carefully check your tires for any problems that could lead to trouble and inflate them to the recommended pressure. We also inspect your front and rear brakes for proper operation and unusual wear. Identifying worn brake linings at this time will prevent more expensive repairs at a later date caused by metal-to-metal contact of excessively worn brake linings. These other inspections will ensure safe and trouble-free vehicle operation. Because you operate your vehicle where road salt and sand are common, the General Motors' engineers require the above service be completed at the listed mileage, or before and after the winter season. Your brakes may feel fine now, but without this service you could experience premature brake wear or failure resulting in unexpected and expensive repairs.

Advantages of servicing your vehicle @ Chevyland

- **We offer free shuttle transportation within a 15-mile radius of the dealership.**
- **Competitive prices & convenient hours**
- **Free car wash during every service visit**
- **GM factory-trained technicians**
- **Guaranteed repairs on OEM parts, (minimum 1 year or 12K miles parts and labor, valid at any GM Dealership throughout the USA)**
- **Lifetime warranty on specific GM parts, (see your Service Consultant for details)**
- **Chevyland is family owned & has been serving the greater Cedar Rapids community for over 50 years**
- **Full service promise**
- **GM factory-trained service consultants**
- **Clean, spacious facility with “state of the art” equipment to properly diagnose and repair your vehicle**
- **High customer & employee loyalty and satisfaction**
- **Most major credit cards are accepted**
- **We’ll service your GM vehicle regardless of where it was purchased**
- **We welcome warranty repairs on all Chevrolet Cars & LT Duty Trucks**

Chevyland Service Department

Emergency 24 hour towing is available by calling:
319-363-7900 or 1-800-652-7901

**You won't get better service from anyone other than
Chevyland!**

FULL SERVICE PROMISE

At the time of check in, with every service performed at Pat McGrath Chevyland, we will:

- Walk around your vehicle with you
- Note the condition of your vehicles tires
- Turn on and inspect all of your running lights
- Open the hood and visually inspect the belts, hoses, fluids and battery (if accessible) and note any fluid leaks in the engine compartment area.

This process may take up to 10-15 minutes upon your arrival, so please allow enough time in your schedule.

Regularly scheduled maintenance services have a positive influence on vehicle performance, safety and dependability. **It is the joint responsibility of the manufacturer, the dealer and the car owner to see that such services are offered and performed.** As a dealership dedicated to this concept, we have developed this menu styled list of maintenance schedules. It provides you with an exact price for the work you select so you'll know how little it costs to properly maintain your vehicle. We believe you will find our prices competitive and our service commendable. Timely adherence to these recommended services could help ensure that vehicle performance and longevity are maximized.

A properly maintained vehicle will benefit you in many ways:

- Trouble-free driving for you and your loved ones.
- Reduced possibility of major repair expense.
- Increased pride in ownership.
- Protection of your investment.
- Increased trade-in or resale value.
- Preventative maintenance can be budgeted and scheduled for convenience, unlike a breakdown.

HERE IS WHAT WE DO

30K Service – 30,000 miles - Also due at 60K, 90K, and 120K

- Change engine oil and oil filter (up to 5 qts)
- Inspect drive belts, hoses cables, lights, filters, tires and fluid levels
- Lubricate the suspension, steering linkage, transaxle shift linkage, parking brake, cable guides, under body contact points and linkage
- Rotate tires & adjust tire pressures
- Inspect starter switch and steering column lock cylinder for correct operation
- Inspect brake transaxle shift interlock safety switch for proper operation
- Remove front/rear wheels – disc brake systems, inspect brake components for wear & damage
- Remove, clean & lubricate caliper pins & knuckle brake pads abutments
- Rear drum brake clean and adjust (applicable vehicles)
- Inspect manual transmission fluid level and rear axle fluid (applicable models)
- Inspect exhaust system/heat shields for leaks, damage or loose parts
- Inspect suspension and steering system for damaged, loose or missing parts
- Clean and inspect the drive axle boot seals for damage, tears or leakage
- Clean radiator and / or air conditioning condenser outside surface
- Replace air filter & replace fuel filter (external)
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- Inspect power steering lines or hoses for leaks or damage
- Free car wash when applicable
- Written vehicle inspection report

Inspections based on a minimum of 12,000 miles of annual driving. They should be performed at least twice a year.

If your vehicle is equipped with an air filter indicator, more or less frequent service may be required. If your vehicles air filter does not require replacement, filter price will be deducted from this service

\$292.85*

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| • Trucks w/gas engines & Geo's | ADD \$18.22* |
| • 6.6L Duramax diesel engine | ADD \$70.02* |
| • Green cooling system flush | ADD \$155.92* |
| • 2 - wheel alignment | ADD \$60.87* |
| • Supercharger service | ADD \$21.99* |
| • Replace cabin HEPA air filter | ADD \$74.04* |

HERE IS WHY WE DO IT

Keeping your vehicle in top operating condition requires regular maintenance. This service includes everything normally done during a 15000-mile service and more. Air and fuel filters are replaced to keep your engine clean inside. Shift interlock operation is inspected to help insure your safety. On vehicles equipped with manual transmissions or driving rear axles, the level and condition of the fluids are inspected. Identifying problems in these components now can protect you from unexpected expenses in the future. Because you operate your vehicle where road salt and sand are common, the General Motors engineers require the above service be completed at the listed mileage, or before and after the winter season. Your brakes may feel fine now, but without this service you could experience premature brake wear or failure resulting in unexpected and expensive repairs.

HERE IS WHAT WE DO

100K Service - 100,000 miles – Also due at 200K, 300K miles

- Includes 3K service (up to 5 qts)
- Service automatic transmission/transaxle
- Inspect spark plug wires and connections, and check engine timing
- Replace platinum spark plugs
- Inspect EGR valve and system
- Inspect positive crankcase ventilation valve
- Free car wash when applicable
- Written vehicle inspection report

\$380.61*

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| • Dexcool cooling system flush | ADD \$155.92* |
| • Replace spark plug wires | Ask for quote |

HERE IS WHY WE DO IT

Your 100,000-mile maintenance service is critical to the continued long life and dependability of your GM vehicle due to the extended maintenance intervals the factory engineers have established. This is the first opportunity that our service technician has to check the general operation and condition of your vehicle's engine. Neglecting to have the required service done at this time and mileage could cause premature failure of your engine's combustion and cooling systems resulting in potentially expensive repair bills. In addition, we need to address your vehicle's heating and cooling system. Once again, with age your engine's coolant begins to weaken, causing its ability to protect vital engine and transmission components from corrosion and excessive heat to diminish. Using "state of the art" coolant flushing equipment we flush the engine and radiator of contaminants and restore the coolant to factory specifications. Your automatic transmission also needs attention now. This major component of your driveline transfers power from your engine to the wheels of your vehicle. This is accomplished through the use of gears, clutch packs and fluids within the transmission. The fluids are under constant pressure, lubricating and cooling internal transmission parts as you drive. Over time, the fluid picks up contaminants and begins to break down causing it to lose its ability to properly lubricate and cool your transmission. Just like engine oil, transmission fluid must be routinely replaced. A conventional transmission service replaces the filter and approximately 33% of your transmission fluid. At Chevyland our technicians use a new technology to replace 100% of your transmission fluid. This will prolong the life of the transmission and make it shift and perform just like when your vehicle was new. The cost is the same as a conventional transmission service. Our service consultant can determine which transmission service is best suited for your vehicle. Servicing your transmission as recommended in accordance with your factory maintenance schedule, is a sound investment, which will guard against costly transmission repairs as your vehicle ages. Drive with peace of mind knowing that our highly qualified Chevyland team has maintained your vehicle. Only the latest technology and GM trained technicians found at this dealership can help ensure these services are performed to the exacting standards GM has established for your vehicle. Thanks for the opportunity to earn your service business.

Service Reservation Policy

For your convenience, our Service Department will reserve a time for you to bring your vehicle in for service. Please be aware that your service reservation indicates the time when you will be talking to your Service Consultant and obtaining a preliminary completion time and cost estimate. It's important to note that your reservation is for the Service Consultants time, rather than the technicians. This reservation policy allows us to schedule your repair work accurately and efficiently, and enables you to drop off your vehicle and be on your way without undue delay.

You Won't Get Better Service From Anyone

Good communication and teamwork with your Service Consultant is the key to outstanding service. Whenever you bring your vehicle in for service, ask for your Service Consultant by name. Your Consultant is the one person that best knows you, your car and your special needs. As you and your Service Consultant get to know each other, you'll know you always have a friend to call on when you have a question or need help with your vehicle.

Service Satisfaction Survey

Thank you! Your opinions will help us serve you better.

Dear Valued Customer,

If Chevyland performed warranty repairs on your vehicle during this service visit you may receive a survey from General Motors within 30-45 days. We hope you will respond to the survey, as it is very important to us. The survey has 18 questions. The first 17 questions ask your opinion of how you were treated by Chevyland's Service Team during this visit, not about your satisfaction with your vehicle. We hope you can and will truthfully answer "Completely satisfied" to the 17 questions pertaining to Chevyland and your Service Consultant. This is our "Report Card" from you and we take your marks given to us very seriously. Each month, GM scores Pat McGrath Chevyland based on your responses.

Question 18 allows you an opportunity to express your opinion about your personal satisfaction with the vehicle you have purchased. There is also room for you to write-in comments and recommendations about your vehicle, so please do.

We recognize your complete satisfaction is vital to our success. If you have any concerns about your service visit please let us know. Our staff will make every effort to resolve any issues to your complete satisfaction. We want to earn your trust and loyalty.

Once again, please complete and return the survey to General Motors.

We thank you for your service business.

Sincerely,

Chevyland's Service and Parts Team

ADDITIONAL MAINTENANCE

- Road force electronic wheel balance (4 wheels) \$38.37*
- 2 - wheel alignment (most models) \$60.87*
- 4 - wheel alignment (most models) \$83.02*
- Clean throttle plate, IAC valve & lube throttle linkage \$87.16*
- Clean fuel injection and combustion chamber \$150.74*
- Hydraulic brake fluid flush (most models) \$97.49*
- Power steering fluid flush \$95.59*
- Replace front or rear brake pads or shoes-
(Most GM cars) \$119.60*
- Replace front or rear brake pads or shoes-
(Most GM light trucks, 1500 series & under) \$140.68*
- Adjust headlamps \$38.71*
- Test battery/starter/charging system \$38.71*
- Transfer case service (4x4) Ask for Quote
- Front differential service (4x4) Ask for Quote
- Rear differential service Ask for Quote
- Drive line fluid service (4x4) \$179.48*
- Supercharger service \$21.99*
- A/C vent flush \$132.14*
(Kills mildew odor from evaporator)
- Auto trans fluid exchange \$156.17*
(Most GM cars and light duty trucks)